Privacy Notice for M24 Sunshine S.à r.l.

Last Updated: 28 January 2025

Welcome to the Privacy Notice of M24 Sunshine S.à r.l., Numéro d'immatriculation: B292730 ("Company", "we", "us", or "our"), a company registered in Luxembourg. We are committed to protecting and respecting your privacy in accordance with the General Data Protection Regulation (EU) 2016/679 (GDPR) and other applicable data protection laws. This privacy notice explains how we collect, use, disclose, and safeguard your information when you visit our website https://m24sunshine.com ("Website"). Please read this notice carefully.

You do not need to take any action as a result of this Privacy Notice, but you do have certain rights as described below. It is important that the personal data we hold about you is accurate and current. Please keep us informed if your personal data changes during your relationship with us.

Information Collection and Usage

We may collect personal information, such as your name, email address, and other contact details when you use our website, register for our services, or communicate with us. We use this information to provide and improve our services, respond to your requests, and personalize your experience on our website.

Responsibility for personal data

For the purposes of applicable EU data protection laws and Law of 2 August 2002 on the Protection of Individuals with regard to the Processing of Personal Data (Loi du 2 août 2002 relative à la protection des personnes à l'égard du traitement des données à caractère personnel) the Company is a data controller of personal data collected by us through and in connection with https://m24sunshine.com

If we require your personal data due to a legal requirement or obligation or in order to perform a contract with you, we will make you aware of this at the time we collect your personal data, and the possible consequences of you failing to provide this personal data. Failure to provide this information may mean that we cannot provide certain of our services to you. In this case, we may have to cancel or withdraw a service we provide you, but we will notify you if this is the case at the time.

Data Protection and Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. We limit access to your personal information to employees, contractors, and agents who need to know such information to perform their job responsibilities.

Obtaining your personal data

The personal data which M24 Sunshine S.à r.l. collects is: names, email addresses and company email addresses. For example, individuals may provide M24 Sunshine S.à r.l. with personal data in a request for general information, through the submission of a business proposal or when expressing an interest in working with, or otherwise discussing employment with, M24 Sunshine S.à r.l. or any portfolio company of M24 Sunshine S.à r.l.

Other than as noted below, we do not collect any special categories of personal data about you (meaning details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual

orientation, political opinions, trade union membership, information about your health or genetic and biometric data). Nor do we collect any information about criminal convictions and offences.

Data Sharing and Disclosure

We do not sell or rent your personal information to third parties. However, we may share your information with third-party service providers who assist us in providing our services, such as hosting providers, payment processors, or analytics services. These service providers are obligated to use your information only for the purposes specified by us and are subject to confidentiality agreements.

There may also be circumstances where M24 Sunshine S.à r.l. is obliged by law to disclose personal data, including to law enforcement agencies and applicable regulators, or when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, request from a regulator, national security, for the purposes of public importance or any other legal or investigatory process involving us. In the event of we be the subject of a takeover, divestment or acquisition we may disclose your personal data to the prospective or new owner of the relevant business and their advisors on the basis of our legitimate interest.

Legal Basis for Processing

We process your personal information based on the following legal grounds:

Consent

We obtain your explicit consent where required by law before processing your personal information.

• Performance of a Contract

We process your information to fulfill our contractual obligations with you.

• Legitimate Interests

We may process your information for our legitimate interests, such as improving our services, provided that your rights and interests do not override those interests.

• Compliance with Law

We process your information when necessary to comply with applicable laws and regulations.

Your Rights

Under the GDPR and and Law of 2 August 2002 on the Protection of Individuals with regard to the Processing of Personal Data (Loi du 2 août 2002 relative à la protection des personnes à l'égard du traitement des données à caractère personnel), you have the following rights concerning your personal information:

Access

You have the right to access your personal information held by us.

Rectification

You have the right to rectify or update your personal information if it is incorrect or incomplete.

Deletion

You have the right to request the deletion of your personal information under certain circumstances.

Objection

You have the right to object to the processing of your personal information under certain circumstances.

To exercise any of these rights, please contact us at the contact details provided below.

Cookies and Similar Technologies

Our website may use cookies and similar technologies to enhance your browsing experience, analyze site traffic, and understand user behavior. You can control the use of cookies through your browser settings.

International Data Transfers

We may transfer your personal information to countries outside of Luxembourg, including countries that may not have the same data protection laws as legislative basis. We ensure that such transfers comply with applicable legal requirements, including data protection laws, and implement appropriate safeguards to protect your personal information.

Changes to This Privacy Notice

We reserve the right to update this privacy notice from time to time to reflect changes in our privacy practices or legal requirements. We will notify you of any significant changes by posting the updated notice on our website.

Contact Us

If you have any questions or concerns about our privacy notice or your personal information, please contact us at:

M24 Sunshine S.à r.l.

Numéro 14A Rue des Bains, 1212, Luxembourg

Luxembourg

Email: info@24may.co.uk

By using our website, you acknowledge that you have read and understood this privacy notice and agree to be bound by its terms.